



Public Works Department
Sanitary Services Division
Industrial Pretreatment Section
Complaint/Report Form

Date 4/19/00

Report From:

- ☐ Citizen
☐ Public Information Office
☐ Health Department
☐ Fire Department
☒ Mo. Dept. Of Natural Resources
☐ Other

Received By: R. Lyman _____
Referred To: G. Pabst _____
Date of Incident: Recent _____

Complainant Information:

Name Tina White
Address 2040 W. Woodland
Phone 891-4300
Directions(if needed):

Responsible Party Information:

Name Pep Boys
Address 1265 E. Battlefield
Phone 889-0030

Possible contamination of: ☒ sanitary sewer ☐ storm drainage ☐ groundwater
☐ surface water Location: _____
Other pertinent information: _____

Who to contact:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Mo. Dept. of Natural Resources 417-891-4300(Regional Office) | <input type="checkbox"/> City/Greene Co. Health Dept. 864-1664 |
| <input type="checkbox"/> Mo. Dept. of Natural Resources 573-634-2436(Emergencies only) | <input type="checkbox"/> City Sewer Cleaning 864-1923 |
| <input type="checkbox"/> Mo. Dept. of Natural Resources 573-751-7929(Response office) | <input type="checkbox"/> City Sewer Repair 864-1923 |
| <input type="checkbox"/> U.S. Environmental Protection Agency 913-281-0991 | <input type="checkbox"/> City Street Division 864-1965 |
| <input type="checkbox"/> City Fire Department 864-1500 | <input type="checkbox"/> Chemtrec 1-800-424-9300 |
| <input type="checkbox"/> City Police Department 864-1708 | <input type="checkbox"/> National Response Center 1-800-424-8802 |
| <input type="checkbox"/> City Utilities 831-8311 | <input type="checkbox"/> Other |

Details of Incident: She was there doing an inspection and observed that the oil/water separator appeared to have no oil in it, but an unusual amount of clean water. The insinuation is that the appurtenance does not perform its intended purpose.

Action needed: Mr. Schaefer asked that an inspection be made to see how their plumbing is arranged and what might be tributary to the separator. He wants us to keep an eye on their sampling manhole for a couple of weeks and try to see if a sample can be obtained to determine compliance and get back with DNR.


(See Attached Investigation Results)

(page 1 of 2) File by street address

C:\MyFiles\COMPFORM.WPD

1265 E. Battlefield.

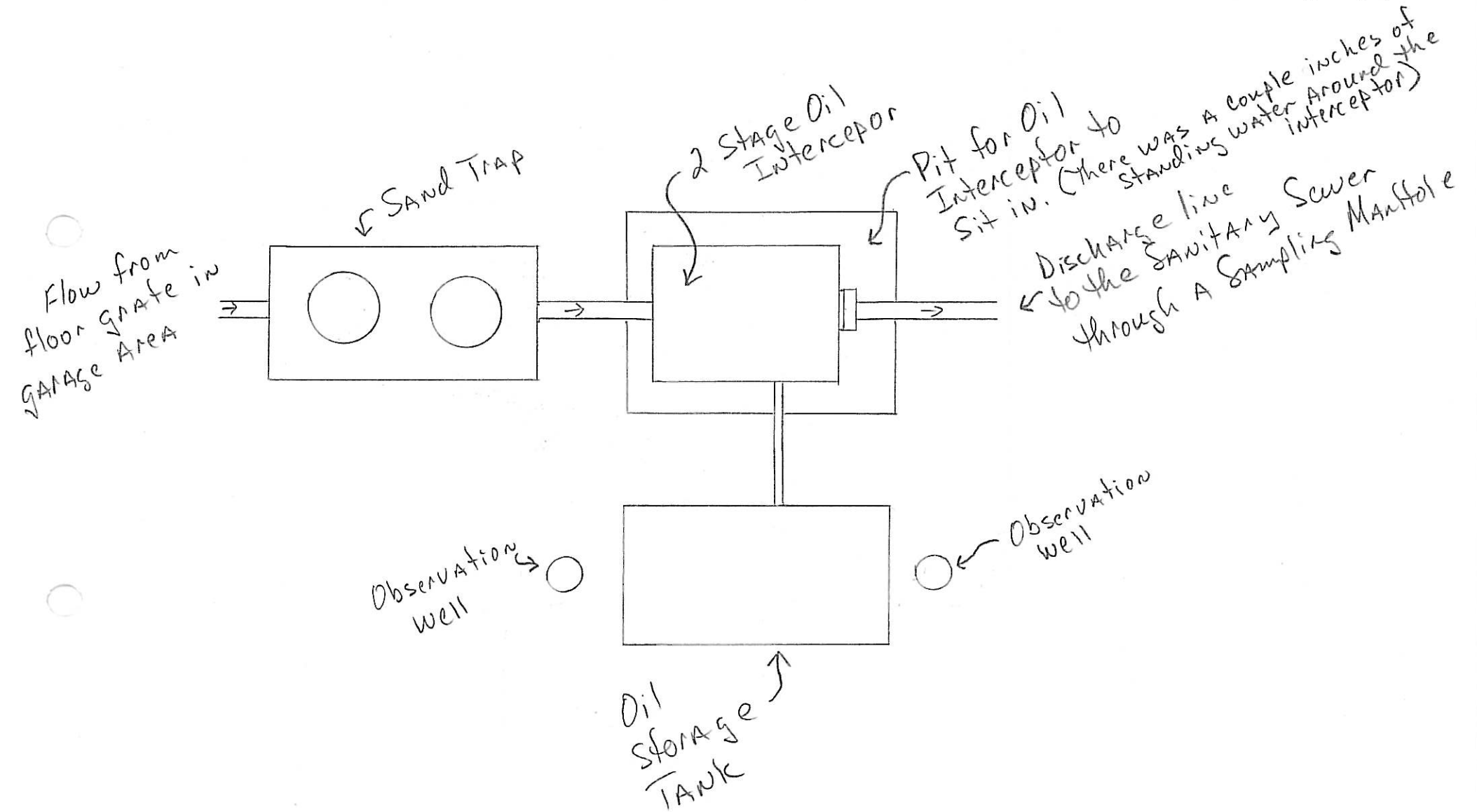
Memo

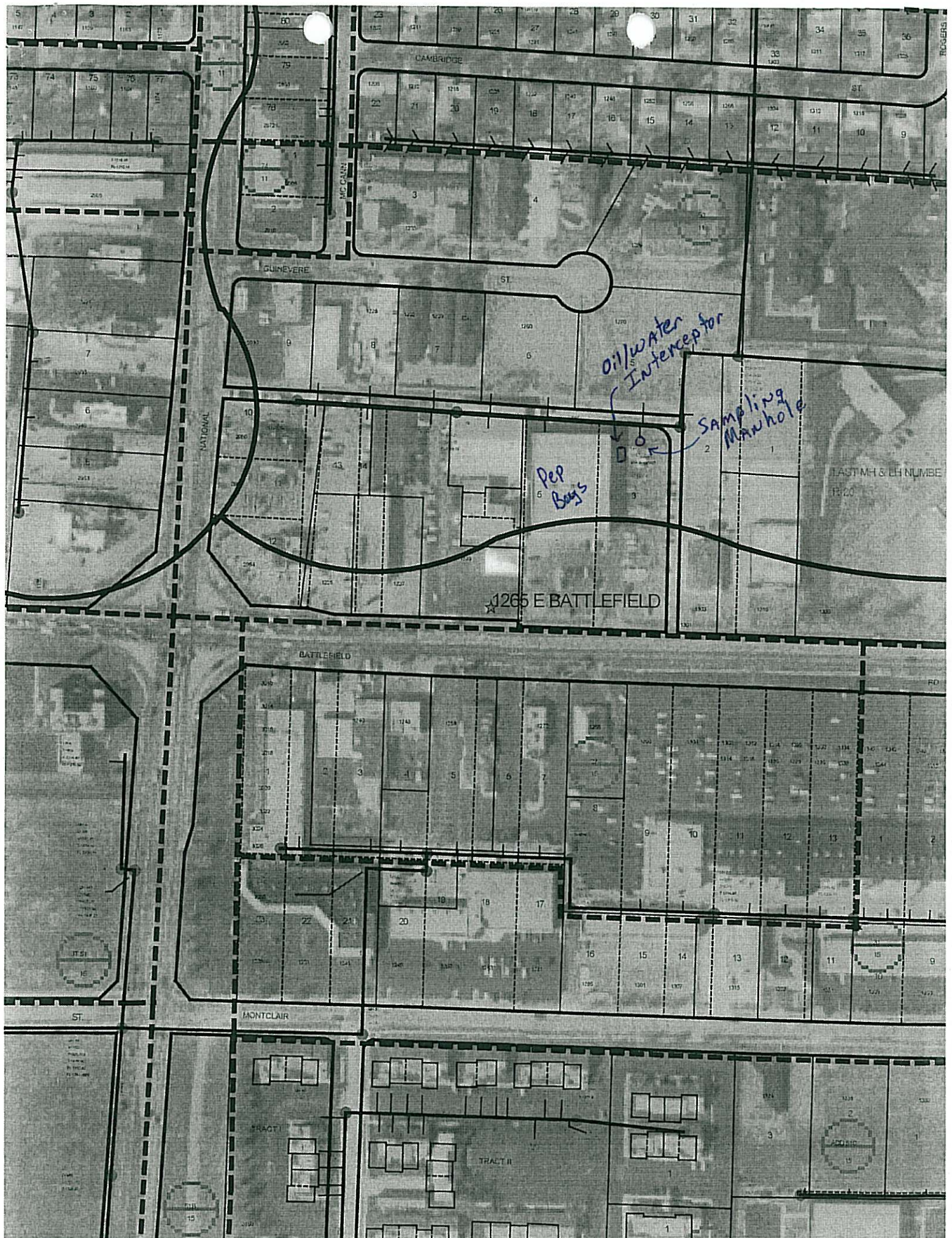
To: File - Pep Boys 1265 E. Battlefield
From: Gene Pabst 
Date: April 21, 2000
Subject: Inspection of Oil/Water Interceptor

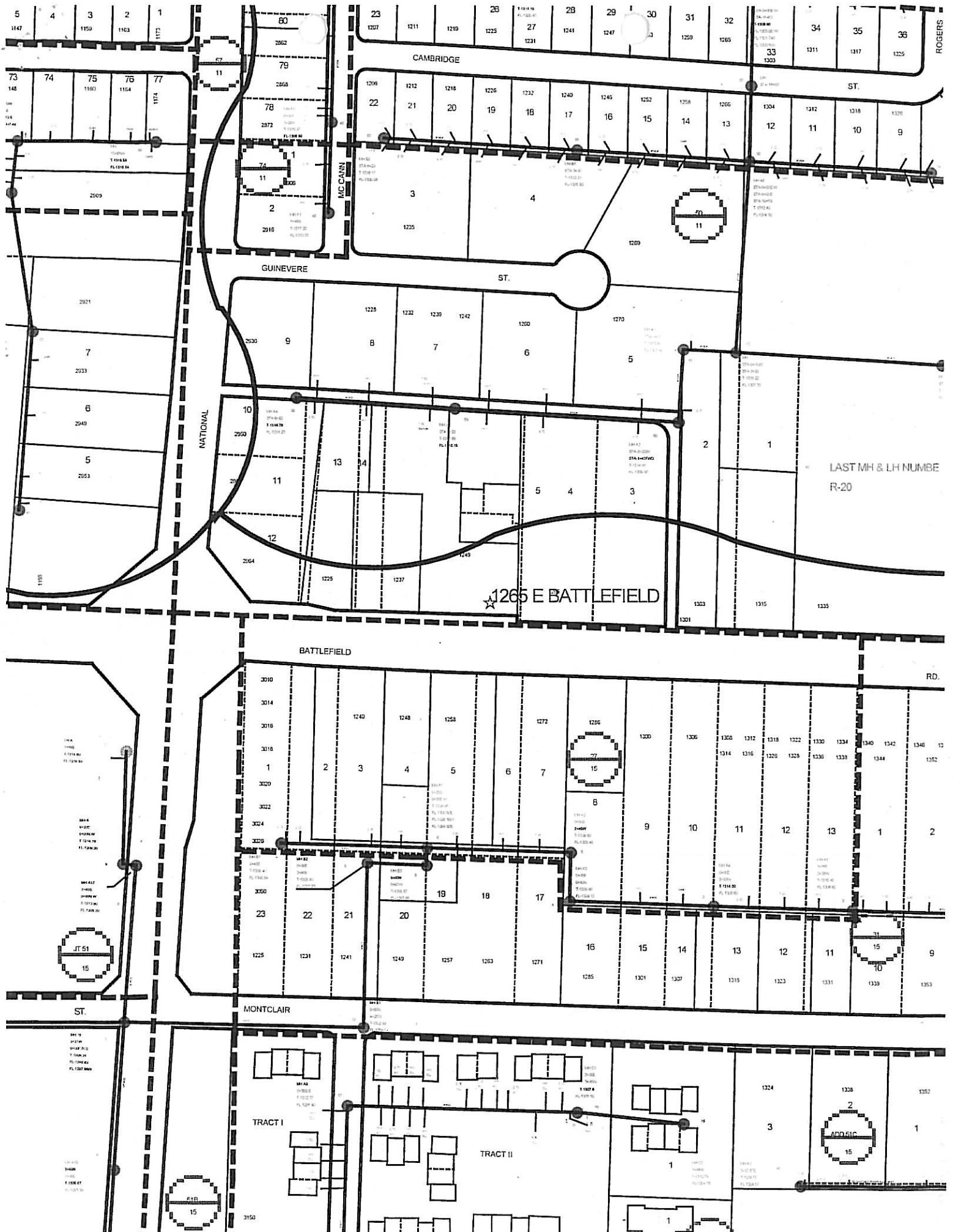
After receiving a complaint from the Missouri Department of Natural Resources concerning the operation of the oil/water interceptor at Pep Boys, 1265 E. Battlefield, I did an inspection of the facility at 2:00 P.M. on April 20, 2000. I talked to Patrick Sherman. Mr. Sherman showed me where the interceptor was located. It is on the East side of their building, in the parking lot, closed to the North edge of the building. (See attached Map) Mr. Sherman stated that the floor grate in the garage area discharges to the interceptor. Mr. Sherman stated that any spills in the garage area are mopped up. They keep several mop buckets around the garage. Also, the floors are mopped daily. They power wash the garage area twice a year. All of their waste oil and anti-freeze is picked up by Safety Kleen. We removed one of the four steel covers from the pit that houses the two stage oil/water interceptor. The unit sits in a steel pit. The unit is self-contained. I did observe several inches of clear water standing in the pit around the oil/water interceptor. I also inspected Pep Boys sampling manhole and did not observe any oil either on the flow or in the manhole. Pep Boys does have an inground sand trap before the oil/water interceptor. We opened the lid of the sand trap and observed oil on top of the water. The water and oil from the sand trap flow into the interceptor. (See attached diagram) The interceptor then skims the oil off into an underground oil tank. The oil tank has observation wells and leak detection. Mr. Sherman said that the design of this system is the same system that their corporate office installs at all of their facilities. This system is designed exactly like the system used at the City of Springfield Service Center Garage. Everything appeared to be in proper working order during my inspection. I will periodically check the sampling manhole at Pep Boys to see if there is I can observe a problem.

Pep Boys - 1265 E. Battlefield
Oil/Water Separator System

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Memo

To: File - Pep Boys, 1265 E. Battlefield
From: Gene Pabst *GP*
Date: June 1, 2000
Subject: Discharge to the sanitary sewer.

I checked the sampling manhole at Pep Boys on the following dates:

Date	Observation
04/25/00 (Approx. 10:00 A.M.)	Very small flow of clear water - no evidence of oil.
05/05/00 (Approx. 9:45 A.M.)	Very small flow of clear water - no evidence of oil.
05/08/00 (Approx. 9:45 A.M.)	Very small flow of clear water - no evidence of oil.
05/16/00 (Approx. 2:30 P.M.)	Very small flow of clear water - no evidence of oil.
05/23/00 (Approx. 2:15 P.M.)	Very small flow of clear water - no evidence of oil.
05/25/00 (Approx. 10:45 P.M.)	Very small flow of clear water - no evidence of oil.
06/01/00 (Approx. 10:00 A.M.)	Small flow of clear water - no evidence of oil.

After checking Pep Boys discharge for over a month, I have seen no evidence of oil going to the sanitary sewer. I will continue to periodically monitor their discharge in the future.

cc: Bob Schaefer, P.E., Assistant Director of Public Works
Ed Malter, P.E., Superintendent of Sanitary Services
Randy Lyman, Pretreatment Coordinator

1265 E. Battlefield